

Arzu KURŞUN

Curriculum Vitae

Occupational High School Of Health Services, Giresun University
Fiskobirlik Çamlık Tesisleri Güre Yerleşkesi 28200, Giresun, TURKEY
Tel: 0 454 310 29 02
E-Mail: a.kurshun@gmail.com

FINAL POSITION EMPLOYED

Unit: Giresun University Occupational High School Of Health Services

Department: Medical Documentation and Secretaryship

Main Field: Health Management

Research Interests: Health Information Technology, Data Analysis, Big Data in Health.

EDUCATIONAL STATUS

DOCTORATE

University: Selçuk University/Health Sciences Institute/Health Management Program

Title of Thesis: The Mediating Role of Emotionally Intelligent Leadership and Psychological Contract in The Relationship of Organizational Culture and Talent Management

Date of Graduation: 12.06.2019

POST-GRADUATE

University: Karadeniz Technical University/Institute of Social Sciences/ Finance Program

Title of Thesis: Health Expenditures in Welfare State and An Overall Analysis of Health Spending In Turkey

Date of Graduation: 2013

UNDERGRADUATE

University: Karadeniz Technical University/Faculty of Health Sciences/Nursing

Date of Graduation: 2007

DUTIES:

Lecturer	Giresun University	13/01/2012- 13/02/2020
Assistant Prof. Dr.	Giresun University	13/02/2020-...

ADMINISTRATIVE DUTIES :

Assistant Manager	Giresun University Occupational High School of Health Services	April 2012- June 2013
Head Of Medical Documentation And Secretaryship Programme	Giresun University Occupational High School of Health Services	June 2013-....
Academic Advisor of Short Film Community	Giresun University	December 2013-2017
Academic Advisor of Cinema Community	Giresun University	2019-...

Graduate and Undergraduate Courses Given in The Past Two Years:

Academic Year	Term	Name Of Course	Number Of Hours Per Week
2018-2019	Fall	Public Relationship	2
		Customer Relationship Management	3
		Introduction to the Business	3
		Health Services Management	2
		Business Management	2
	Spring	Health Services Management	2
		Business Management	2
		Organizational Behavior	3
		Hospital Management and Processes	3
		The Fundamentals of Law	2
		Health Legislation	2
2019-2020	Fall	Business Management	2
		Public Relationship	2
		Introduction to the	3

		Business	
		Health Services Management	2
		Customer Relationship Management	3
		Marketing Principles	2
	Fall	Entrepreneurship	2
		Introduction to the Business	3
	Spring	Health Services Management	2
		Business Management	2
		Marketing Principles	2
		Health Legislation	2
		The Fundamentals of Law	2
		Hospital Management and Processes	3
		Organizational Behavior	3
		Entrepreneurship	2

PUBLICATIONS

A. INTERNATIONAL ARTICLES

A.1. Kurşun A. (2015). Determination of the relationship between poverty and health inequality. *Akademik Bakış Dergisi* (48), 118-126.

A.2. Kaygısız Esra Gökçen, Kurşun A. (2017). Evaluating the accessibility of centralized doctor appointment system. *Social Sciences Studies* (12), 2090-2098.

A.3. Kurşun A., Rakıcı C. (2016). The historical process of social welfare state and evaluation of some modern welfare states. *International Journal of Economics and Innovation*, 2(2), 135-156., Doi: dx.doi.org/10.20979/ueyd.47794

A.4. Küçük E.E., Kurşun A., Bahadır Yılmaz E. (2016). Assessing the effectiveness of training given to teachers for the prevention of domestic violence towards women. *International Journal of Caring Sciences*, 9 (1), 228-235.

A.5. Kurşun, A. (2019). Quality management and relational marketing: Is it an effective method for health services marketing? *Journal of Academic Perspective on Social Studies*, (1), 44-52.

A.6. Kurşun A., Yümsel Ö. (2017). ICD-10 and TIG implementation: An alternative way in billing. *Social Sciences Studies Journal*, 3(6), 789-799.

A.7. Bahadır-Yılmaz, E., **Kurşun, A.** (2020). Opinions of staff working in workplace-violence related units on violence against nurses: A qualitative study. *Archives of Environmental & Occupational Health*, DOI: 10.1080/19338244.2020.1832035 (**SCI-Expanded**)

A.8. Aslan, Ş., **Kurşun, A.** (2020). Differences of Talent Management, Organizational Culture, Emotionally Intelligent Leadership And Psychological Contract According to Demographic Variables. *Journal of Social and Humanities Sciences Research (Jshsr)*, 7(58), 2267-2278. <http://dx.doi.org/10.26450/jshsr.1994>

B. INTERNATIONAL CONFERENCE PAPERS PUBLISHED IN CONFERENCE PROCEEDINGS:

B.1. Aslan Ş., Kurşun A. (2018). *Alone? or social?: Understanding geriatric communication*. 2nd International 12th National Health and Hospital Administration Congress, October 11-13, 2018, Bodrum, TURKEY, p. 1635.

B.2. Şantaş, F., Kar A., Kahraman G., Kurşun A. (2016). *Perceptual maps an empirical research on hospitals*. 24th International Academic Conference (IISES), June 28-July 1, 2016, Barcelona, SPAIN, p. 314-324.

B.3. Bahadır Yılmaz E., Kurşun A. (2017). *Evaluation of personality and social gender rollers in the nursing of the view of patients about the violence against nurses*. 3rd International Congress on Different Dimensions of Violence and Social Perception, April, 21-22, 2017, Kocaeli, TURKEY, p. 458.

B.4. Kurşun, A. (2017). *Determining the impact of non-technological factors on information security management*. 1nd International 11th National Health and Hospital Administration Congress, October, 13-15, 2017, Trabzon, TURKEY, p. 329-330.

B.5. Bahadır Yılmaz, E., **Kurşun, A.** (2018). *Opinions of staff working in workplace-violence related units on violence against nurses*. 1st International Health Science and Life Congress (Ihslc), May, 2-5, 2018, Burdur, TURKEY, p. 263.

B.6. Kurşun A. (2015). *Investigation of the use of electronic health records in a hospital: A case study*. 9th International Symposium on Health Informatics and Bioinformatics HIBIT 2015, October, 16-17, 2015, Muğla, TURKEY, p. 13.

B.7. Aslan, Ş., **Kurşun A.** (2019). *The Analysis of a Sustainable Development on Turkey's Health Statistics*. 3rd International Management and Social Sciences Conference, November, 2-4, 2019, İstanbul, TURKEY, p. 449-461.

B.8. Kılıç, T., **Kurşun A.,** Demir, B. (2020). *Use of Robot Technologies in Healthcare Institutions: A Qualitative Study*. 6. International Gevher Nesibe Health Sciences Conference, November 13-15, 2020, ANKARA, Turkey, p. 263- 264.

C. NATIONAL ARTICLES

C.1. Kurşun A., Kaygısız E.G. (2018). The determination of user satisfaction and accessibility of the central physician appointment system. *Acibadem University Health Sciences Journal*, 9(4), 401-409.

C.2. Şantaş F., Kurşun A., Kar A. (2016). Factors affecting hospital preference: Field research from the perspective of health services marketing. *Hacettepe Health Administration Journal* 19(1), 17-33.

C.3. Kurşun A., Sevinç İ. (2016). Investigation of knowledge sharing behaviour among the health workers. *Selcuk University Journal of Social and Technical Researches*, (11), 133-142.

C.4. Kurşun A. , Rakici C., (2016). The analysis of health expenditures in Turkey and social welfare states. *Turkish Yearbook of Human Rights*, 37-38, no.ISSN 1300-1809, 57-86.

C.5. Aslan, Ş., Kurşun, A. (2020). The Mediating Role of Emotionally Intelligent Leadership and Psychological Contract in The Relationship of Organizational Culture and Talent Management. *Hacettepe Journal of Health Administration*, 23(1), 165-190.

D. PRESENTED AT NATIONAL SCIENTIFIC MEETINGS AND PUBLISHED IN THE PROCEEDINGS:

D.1. Kurşun, A., Sevinç, İ. (2014). *A case study: Determination of organizational issues of laboratorians*. 8th National Health and Hospital Administration Congress, 10-12 September 2014, Lefke, KKTC, p. 1905-1915.

D.2. Kurşun Ekiz, A., Rakıcı, C. (2013). *Evaluation of health and health expenditures with respect to social welfare in Giresun*. 7th National Health and Hospital Administration Congress, 27-29 September 2013, Konya, TURKEY, p. 22-32.

D.3. Kaya B., Kurşun A., Şahin H., Kaya K., Öztürk İ., Türkmen M. (2007). *An Analysis of The Knowledge, Attitudes and Behaviour of First and Fourth Year Giresun University Health School Nursing Students Regarding Patients' Rights*. 6th National –with International Participation - Nursing Students Congress, 26-29 June 2007, İstanbul, TURKEY, p. 277.

D.4. Kaya B., Kurşun A., Koç D., Yıldırım A.A., Duman B., Urbay S., Uygun P., Yüceler E. (2007). *Some of epidemiologic signs tuberculosis registered in the term of 1996 – 2006 in tuberculosis dispensary of Giresun*. 6th National –with International Participation - Nursing Students Congress, 26-29 June 2007, İstanbul, TURKEY, p.428.

D.5. Kurşun A. (2015). *Team performance of family practice and community health employees: A comparative study*. 9th National Health and Hospital Administration Congress, 8-9 October 2015, İstanbul, TURKEY, p.63.

D.6. Kucuk, E., Kursun Ekiz, A., Bahadır Yılmaz, E. (2014). *Evaluation of efficiency of given education related violence among classroom teacher in combating domestic violence against women*. 17th National Public Health Congress, October 2014, Edirne, TURKEY, p. 20-24.

D.7. Aslan, Ş., Kurşun, A. (2017). *Determination of health inequality in the light of health indicators: Lorenz Curve and Gini Coefficient*. 1st National Health Managers Congress, 14-15 December 2017, İstanbul, TURKEY, p. 21.

E. AUTHOR IN TURKISH BOOKS AND CHAPTERS

E.1. Aslan Ş., Kurşun, A. (2018). *Research Methods in Social Sciences. A guide to Quantitative, Qualitative and Mixed Designs. Chapter: Discourse Analysis*. Ed. Aslan Ş., Konya, Turkey: Eğitim Publisher. ISBN:: 978-605-7557-38-4, p. 297-306.

E.2. Aslan Ş., Kurşun, A. (2018). *Research Methods in Social Sciences. A guide to Quantitative, Qualitative and Mixed Designs. Chapter: Story Analysis*. Ed. Aslan Ş., Konya, Turkey: Eğitim Publisher. ISBN:: 978-605-7557-38-4, p. 309-322.

E.3. Aslan Ş., Kurşun, A. (2018). *Research Methods in Social Sciences. A guide to Quantitative, Qualitative and Mixed Designs. Chapter: Case Study Analysis*. Ed. Aslan Ş., Konya, Turkey: Eğitim Publisher. ISBN:: 978-605-7557-38-4, p. 357-368.

E.4. Kurşun A. (2017). *Management and Organization Articles, Chapter: An analysis of team work understanding in terms of gender and city differences*. Ed. Kaygısız E.G., Wolff R.A., Konya, Turkey: Eğitim Publisher. ISBN:978-975-2475-30-4, p. 287-299.

F. EDITORIAL ACTIVITIES

F.1. Referee for Journal of Academic Perspective on Social Studies 2019-...

F.2. Referee for The Journal of Social Research and Management 2019-...

G. PROJECTS

G.1. Project Name: Investigation of efficiency of given education related violence among classroom teacher in combating domestic violence against women

Country: Turkey

City: Giresun

Contractee: Giresun University Scientific Research Projects Unit

Start Date: 07/05/2013 **Ending Date:** 20/05/2015

Title: Project Researcher

Project Number: SAĞ-BAP-A-220413-32

G.2. Project Name: Evaluation of patients 'Views on violence against nurses in terms of nursing satisfaction and gender roles, determination of institution managers'- Suggestions for solving the problem.

Country: Turkey

City: Giresun

Contractee: Giresun University Scientific Research Projects Unit

Start Date: 28/01/2016 **Ending Date:** 01/01/2018

Title: Project Researcher

Project Number: SAĞ-BAP-A-140316-86

G.3. Project Name: Determination of user satisfaction and accessibility level of central doctor appointment system

Country: Turkey

City: Giresun

Contractee: Giresun University Scientific Research Projects Unit

Start Date: 22/03/2016 **Ending Date:** 26/12/2016

Title: Project Researcher

Project Number: SOS-BAP-A-140316-99

H. ONGOING/PAST PROFESSIONAL ACADEMIC ACTIVITIES

H.1. Giresun University Short Film Club Academic Consultancy 2013-2017

H.2. Giresun University Cinema Club Academic Consultancy 2019-...

I. WORKSHOPS AND CONFERENCES

I.1. 'Patient Safety Management Workshop', 7th National Health and Hospital Management Congress Konya, Turkey, 27-29 September 2013.

I.2. 'Care Hospital Model and Management Workshop' 7th National Health and Hospital Management Congress Konya, Turkey, 27-29 September 2013.

I.3. 'Plain Hospital Progresses And Management Workshop' Workshop' 7th National Health and Hospital Management Congress Konya, Turkey, 27-29 September 2013.

I.4. The Second International Conference on Critical Issues in Business and Economics, Gumushane, Turkey, 1-3 May 2014.

I.5. 14th Management Sciences Congress, 13-16 March 2013, Istanbul, Turkey. D6. 7th National Health and Hospital Management Congress ,Konya, Turkey, 27-29 September 2013.

I.7. International Participating 6. Health and Hospital Management Congress Isparta, Turkey, 13-15 September 2012.

I.8. International Participating Childbirth Preparation Training And Informativeness Congress, Izmir, Turkey, 21-23 September 2012.

I.9. International Participating XI.National Nursing Student Congress, Istanbul, Turkey, 26-29 June 2007.

J. THE OTHER EDUCATION

J.1. Director - Istanbul University / Faculty of Communication / Department of Radio, Cinema and Television / İstanbul /Turkey

Date of Graduation: July 20, 2020

J.2. Python Software Specialist Training / Vektorel Academy /Ankara /Turkey